

# Olivia Bringas Nagashima

GOV. MSG. NO. 502

### **Professional Strengths**

- Possess strong leadership abilities and aptitude
- Ability to work efficiently and independently with minimal supervision
- Skilled in learning and retaining knowledge and has the ability to convey knowledge to others
- Excellent interpersonal skills
- · Excellent communication skills
- Excellent training skills

**Employment History** 

Organization:

Olivia Nagashima LMT DBA Ko'olau Massage

Duration: November 1996 till present

Designation: Owner/Principal/Sponsoring Therapist

 Principal therapist providing leadership and guidance to apprentices/students and licensed massage therapists working in a professional office

- Proficient in the use of specialized modalities to provide an effective and therapeutic massage session for the clients
- · Responsible for marketing and training of newly licensed massage therapists in a clinical setting
- Highly self-motivated and accepts challenges with enthusiasm
- Plans and implements effective and efficient protocols positively for apprentices & colleagues
- Communicates with Primary Care Physicians on clients' treatment protocols
- Sponsor and co-ordinate community health events to promote well-being through massage
- Prepare/provide massage therapy and treatment plan as required by insurance companies

Organization: Hawaii Healing Arts College, Kailua

Duration: 2007-Present

Designation: Adjunct Instructor, Part-time

- Create class content and curriculum for advanced and specialized classes as required: Reflexology, Business
  Foundations & Compliance, Hydrotherapy, Spa Applications and Case Studies to apply knowledge into profession as
  LMT
- Create lesson plans for subjects to teach
- Promote enthusiasm for learning in a classroom setting
- Provide instruction and guidance for step by step learning and proficiency
- Promote interaction and feedback for personal development

Organization: Remington College-Honolulu Campus

Duration: August 1, 2013-May 10, 2019

Designation: Department Chair-Massage Therapy Program

Manage/train staff of instructors for Massage Therapy Diploma Program. Plan and project program classes, logistical planning for use of laboratory and classrooms for scheduled classes; manage/control inventory and overhead costs for program. Train and motivate instructors and students to achieve positive results. Plan/train students in clinic business setting, lectures on preparation of licensing exams for state and national certifications. Facilitate start up for graduates to enter into profession including Facilitate licensure and job placement.

Organization: Remington College-Honolulu Campus

Duration: November 11, 2012-August 2013
Designation: Massage Clinic Coordinator/Instructor

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Resume (Continued)

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Supervise/train and manage student staff in a working/learning clinic to provide outstanding customer service. Assist students in review for licensing exam.

- Supervise/train and manage student staff in administration tasks in an efficient manner
- Administer guizzes and exams to test student's knowledge
- Assist and guide students to prepare for state and national licensing exams
- Plan and implement required tasks for massage clinic student staff

Organization:

Hawaii State Board of Massage Therapy

Duration:

August 2008-Present

Designation:

Chairperson (August 2018-Present, October 2013-August 2016), Board Member (August 2008-

October 2013), (July 2018-June 2022)

Volunteer member/Chairperson of Governor appointed board to review laws and regulations and ensure consistency in adherence to the laws of practice in the state of Hawaii.

Organization:

DFS Galleria (formerly Duty Free Shoppers)

Duration:

Dec 1979-Oct 1995

Designation:

Sales Manager/Department Sales Manager/Senior Assistant Buyer

Responsible for monthly purchase of specialized inventory and tracking of sales of merchandise in a multi-billion-dollar retail business. Projected sales and inventory levels of imported high end leather goods to maximize sales volume on a monthly basis. Responsibility included product knowledge and customer service training of two supervisors and 60 sales staff on a monthly basis. Worked with US Customs/BATF/Fish & Wildlife officials to ensure proper documentation for import and consumption are in compliance. As a senior assistant buyer, responsibilities included ensuring proper stock levels for best seller items, promoting slow seller items and ensure purchase orders are placed accordingly for the required lead times from international vendors using a multi-million-dollar budget.

Organization:

Realty 808 Inc.

Duration:

2004-2014

Designation:

Realtor-Associate & Property Manager

Market & promote services as a licensed real estate professional in purchase and sales of real estate in Hawaii. Prepare and style home for open house presentation to the public. Accompany clients to home viewing/visits for the purpose of home purchases. Prepare sales/purchase contract for escrow company. As a property manager, responded to tenants' requests and ensured properties were in well maintained condition.

Organization:

Century 21/Realty

Duration:

1979-1996

Designation:

Realtor-Associate

Market & promote services as a licensed real estate professional in purchase and sales of real estate in Hawaii. Prepare and style home for open house presentation to the public. Accompany clients to home viewing/visits for the purpose of home purchases. Prepare sales/purchase contract for escrow company.

## Education

Bachelor of Science-Organizational Management, Remington College

Associate of Science-Accounting, Kapiolani Community College

Vitousek School of Real Estate, 1979/2005

Graston Technique Specialist, 2018

American Massage Institute of Massage Therapy, Diploma, 1995

Certified Kinesio Tape Practitioner (CKTP), 2004

Certified Pediatric Massage Therapist (CPMT), Liddle Kidz Foundation, 2012

Certified Infant Massage Teacher (CIMT), Liddle Kidz Foundation, 2012

Certified Reflexologist, 2015

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#### Training

Structural Integration, 1999

St. John's Neuromuscular Therapy-Paul St. John/Health Quest Seminars, 2000-2004

Cranio-sacral Therapy-John Upledger, Upledger Institute, 2001

British Sports Massage Therapy-Stuart Taws & Billy Weaver, 2001, 2003

Lymphatic Drainage-Bruno Chikly, Upledger Institute, 2000

Facelift Massage-Belavi Institute, 2000

Orthopedic Massage-James Waslaski, 2006-2007

Nuad Thai Massage-Phuket, Thailand, 2008

Tuina & Glass cupping-Haikou, China, 2008

Kinesio Taping-Honolulu, 2004, 2009

Neuromuscular Therapy-Judith DeLany, 2010

Massage In Schools Programme-MISA, Mia Elmsater, 2010

Infant & Pediatric Massage Therapy-Tina Allen, 2012

Reflexology-Heather Han, April 2013, June-July 2013, June-July 2015, Certified July 2015

#### Volunteer

Council Member-Hope Chapel Koolau, December 2020-Present

Visual Department Coordinator-Hope Chapel Koʻolau, 2014-Present

House of Delegate Operations Committee, AMTA-2015-Present

House of Delegate Member, AMTA-2008-9, 2012-Present

Chairperson/Board Member, Hawaii State Massage Board, August 2008-August 10, 2016, July 2018-Present

President-American Massage Therapy Association-Hawaii Chapter, 2006-2008, 2015-Present

Vice President-American Massage Therapy Association-Hawaii Chapter, 2003-2006, 3/2013-3/2014

Education Chair-American Massage Therapy Association-Hawaii Chapter, 2003-2011, 3/2013 till present

Massage Therapy Services, Volunteer-Honolulu Marathon, 1996 till present

Council Member-Hope Chapel Olomana, 2010 till January 2014

Council Treasurer/Director-Hope Chapel Olomana, January 2013-January 2014

## Computer Skills

PC and Macintosh Operating Systems, Microsoft Office (Word, Power Point, Excel), Keynote, Pages, Internet, 10-key proficiency

Personal references available upon request